

Tips to Help Prevent Debit Card Fraud

- Carry only the cards you need. The holiday season especially, is a heightened time for pickpockets, so leaving unnecessary cards at home will help limit exposure to fraud.
- Keep credit/debit cards close. Never leave a wallet or purse unattended, it only takes seconds for a thief to steal a wallet and all of the personal information it contains.
- Never let a salesperson take your card out of sight. Skimming devices, which record card information, can be hidden in a hand or under a counter.
- Don't lend out your cards. It may be more convenient to divide and conquer with friends or family members when trying to complete your shopping list, but once the card is out of your hands it's out of your control.
- Always check receipts against your statements to make sure there are no unauthorized charges. If anything looks fishy, report it immediately.
- Make a list of card numbers, expiration dates, and the toll-free numbers of your financial institution. Keep this record in a safe place, separate from where you keep your cards. Use this information if you ever have to report your cards lost or stolen.
- When shopping online, stick to reputable sites. Check to be sure the sites are secure by looking for web addresses with "https" in the address.
- Avoid shopping online using public Wi-Fi, hackers can easily gain access to public networks and steal your information.
- Don't respond to emails asking for personal financial information, they are likely phishing emails attempting to capture passwords, logins, credit card details etc.
- Always report lost cards and suspected fraud right away.